Colin Rodney is a Customer Support Specialist for one of the largest telecommunications companies in the United States with more than 15 years of account management experience. I specialize in troubleshooting and resolving issues in mobile and non-mobile technologies as well as cellular network troubleshooting and support. I am also a self-taught coder and programmer with three years experience, and recently completed the Responsive Web Design Curriculum at FreeCodeCamp.org with a certification in Responsive Web Design. I like to encourage those around me to work hard, succeed, and to never give up on themselves and am inspired daily to be my “best self” by my wife and family. In my free time I enjoy coding and programming, and am avid lover of music particularly marching, concert and symphonic bands. I also enjoy long sunny afternoon rides while listening to the radio.